

SERVICES

Services module delivers a complete solution to customers at your service. This module provides a complete CRM solution that result in building successful business relationships with your customers.



Services Features

Customer Satisfaction

Ensuring customer satisfaction is the main objective of the Services module. All customer concerns are logged in the system to guarantee that your customers get the appropriate service they need.

History Tracking

Keeping track of customer's issues and job orders and making sure that all each customer account is properly managed facilitates customer retention. Here, the history of issues and actions are made available, offering you with the facility to make corresponding adjustments to better serve each customer.

Job Order Inquiry in Real-time

The Services module provides a repository of information needed to complete job orders. The job order inquiry enables the user to immediately search and track service status and details.

Inventory Integration

Some services require the use of items or parts kept in inventory. With the integration of inventory, you can quickly check the availability of parts for the service.

Industry Standard Service Reports

Through the use of industry standard services reports, management can quickly determine job orders and the activity to resolve this as well as the standard service performance reports.

Benefits of Using Services

- Monitors customer requests
- Facilitates Job Order Inquiry
- Maintains a repository of services information
- Tracks Service Parts availability

Benefits of Working with Impart Solutions

We build lasting relationships with our clients by helping them create new business models and innovative solutions thereby enabling organizations to leverage technology for a stronger return on investment and provide enhanced services to their customers, vendors and employees.

Talk to Us

If you would like to learn more about how we can help your organization, please contact us at +1-312-533-4100 or +1-312-698-8615 or email us at info@impartsolutions.com